



## Fix This Next Advisors Frequently Asked Questions (FAQs)

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**Q: Where do I find an updated FTN Advisor image?**

A: Go to FTN Dashboard; Click Resources; Scroll through “Images.”

**Q: How can I find other FTN Advisors in my area?**

A: You can search by state, country name in the [FTN Directory](#).

**Q: How do I see my client’s test results?**

A: Visit your dashboard under “Client Evaluations.” There is also a VIDEO in your FTN Resources entitled “Tutorial: View or download your client's FTN Evaluation result” that will walk you through accessing your client’s evaluation submissions.

**Q: I’d like to buy 25+ books of Fix This Next. What is the best place for me to look?**

A: Use [bookpal.com](#) as they will offer bulk discount pricing and free domestic shipping!

**Q: Why can’t I get more leads?**

A: FTN is **not** a lead generator but a tool to assist identifying the vital need(s) of a business. It is intended to assist with your brand differentiation.

**Q: I missed a Continuing Ed or Q&A Call with Mike recently. When can I view a replay?**

A: All of Mike’s Continuing Education Calls (Q&A or Deeper Learning Sessions) are recorded then posted on your FTN Resource Page under “Continuing Education Calls” in 3-5 days.

**Q: Why don’t I have access to the Resources on my FTN Dashboard?**

A: You must have received your certification by passing the certification exam. If you are a new FTN Advisor, or think you may be experiencing an error, contact [support@fixthisnext.com](mailto:support@fixthisnext.com).

**Q: Where do I find FTN Continuing Education Deeper Learning or Q&A call replays?**

A: FTN Resource Page under Videos - the team works to upload them within 5-7 business days.